DO YOU HAVE A **SMARTPHONE** OR **TABLET**?

You can Bring Your Own Device (BYOD) if you want help at a SARS branch

Before visiting, you will need to download the SARS MobiApp on your smartphone or iPad.

STEP 1
Use Google Play store (for Android 5 or later devices) or App Store (iOS Devices - iOS 10 or later) or Huawei app gallery to search for the 'SARS MobiApp'.

STEP 2
Download and install on your device.

STEP 3
Register, if you are not registered.

Note: If registered, log in with your username and password. If login details are forgotten, click on Forgot Username and/or Password.

Uploading supporting documents using your smart device

STEP 1: To upload the required supporting documents while on your app, click on the "Upload/View Docs" icon displayed on your **Work** page. This will take you to the **Supporting documents** page.

STEP 2: Tap on **Add Documents** at the bottom of your page. Browse through your device to find your document(s). Take note that the maximum document size must be 5MB and no more than 10 files.

STEP 3: Click on **Upload**. The document(s) will be uploaded to the Supporting Documents page.

STEP 4: Click on **Submit Documents**.

SARS business hours: Monday, Tuesday, Thursday, Friday: 08:00 – 16:00, Wednesday: 09:00 – 16:00. Appointment bookings can be made on the SARS website or by sending an SMS to 47277 or via the SARS Contact Centre.

#YourTaxMatters

sars.gov.za | 0800 00 7277

SARS At Your Service